



Microsoft Tools

Accelerate Your Business | Empower Your Teams



Boost
Productivity



Enhance
Collaboration



Secure
Your Data



Drive
Success

Course Curriculum

AB-650T00: ADMINISTER MICROSOFT 365 AND AI SERVICES TRAINING



500K+

Satisfied Students



100K+

Online Students



300+

Trainers



300K+

Placements



200+

Global Certifications



150+

Companies

Module 1: Provision and Brand a Microsoft 365 Tenant

- ✓ Introduction
- ✓ Understand The Microsoft 365 Tenant
- ✓ Assign Least-Privilege Administrator Roles
- ✓ Add And Verify A Custom Domain
- ✓ Exercise - Delegate Domain Administration And Add A Custom Domain
- ✓ Configure Organisation Branding Across Two Portals
- ✓ Exercise - Configure Organisation Branding
- ✓ Configure Organisational Settings
- ✓ Exercise - Configure Organisational Settings

Module 2: License Microsoft 365 and AI Services at Scale

- ✓ Introduction
- ✓ Assign And Manage Microsoft 365 Licenses
- ✓ Verify And Troubleshoot License Assignments
- ✓ Exercise - Assign, Verify, And Troubleshoot Microsoft 365 Copilot Licensing For Relecloud's Marketing Rollout
- ✓ License AI Services For The Right Populations
- ✓ Understand How Microsoft 365 Billing Is Structured
- ✓ Set Up Pay-As-You-Go Billing For AI-Service Usage
- ✓ Exercise - Configure Pay-As-You-Go Billing For Relecloud's Copilot Studio Pilot Team

Module 3: Keep a Microsoft 365 Tenant Resilient and Healthy

- ✓ Introduction

- ✓ Configure Microsoft 365 Backup For Critical Workloads
- ✓ Exercise - Configure Backup For Relecloud's Critical Workloads
- ✓ Monitor Service Health And Configure Notifications
- ✓ Diagnose Network Connectivity Issues Affecting Copilot
- ✓ Exercise - Diagnose Relecloud's Satellite-Office Copilot Connectivity Failure
- ✓ Monitor Microsoft 365 Usage And Adoption
- ✓ Exercise - Interpret Relecloud's Copilot Adoption Data
- ✓ Recognise The Endpoint And Client-Management Ecosystem

Module 4: Configure Exchange Online and Microsoft Teams Workloads

- ✓ Introduction
- ✓ Create And Manage Mailboxes
- ✓ Delegate Mailbox Access: Full Access, Send As, And Send On Behalf
- ✓ Exercise - Configure Relecloud Shared Mailboxes And Delegate Access
- ✓ Understand How Mail Routes Through Exchange Online
- ✓ Create And Manage Teams, Channels, Owners, And Members
- ✓ Configure Copilot In Teams Meetings
- ✓ Exercise - Build A Copilot-Ready Team For Relecloud's Account Managers

Module 5: Govern SharePoint and OneDrive for Microsoft 365 Copilot

- ✓ Introduction
- ✓ Create And Manage SharePoint Sites

- ✓ Set The Boundary: SharePoint And OneDrive Sharing Settings
- ✓ Find Overshared Sites Before Copilot Does
- ✓ Exercise - Set Up And Audit A Governed SharePoint Site
- ✓ Hide It From Search, Not From Access: Restricted Content Discovery
- ✓ Lock It Down For Real: Restricted Access Control
- ✓ Temporary Allow-List For Rollout: Restricted SharePoint Search
- ✓ Choose The Right Control For The Job
- ✓ Exercise - Remediate The Finance Site And Choose The Right Control

Module 6: Provision and Govern Identities in Microsoft Entra

- ✓ Introduction
- ✓ Manage The User And Contact Lifecycle
- ✓ Perform Bulk Identity Management With Microsoft Graph PowerShell
- ✓ Exercise - Bulk-Provision Relecloud's New-Hire Users With Microsoft Graph PowerShell
- ✓ Manage Guests And External Collaboration
- ✓ Create And Manage Groups, Naming Policy, And Expiration Policy
- ✓ Scope Delegated Administration With Administrative Units
- ✓ Exercise - Scope Relecloud's Regional HR Admin With An Administrative Unit
- ✓ Govern Roles With Role Groups And Privileged Identity Management
- ✓ Exercise - Configure A PIM Approval Workflow For Relecloud Privileged Role

Module 7: Implement Authentication and Access in Microsoft Entra

- ✓ Introduction
- ✓ Evaluate And Scope The Authentication Method Catalog
- ✓ Enforce Password Protection For Cloud Accounts
- ✓ Enable And Troubleshoot Self-Service Password Reset
- ✓ Exercise - Scope Authentication Methods And Enable SSPR For Relecloud's Engineering Team
- ✓ Evaluate Conditional Access Policies And Client App Conditions
- ✓ Investigate And Resolve Authentication Issues
- ✓ Resolve Sign-In Risk And Device Compliance In Conditional Access
- ✓ Exercise - Build And Verify A Risk-Based, Device-Compliant Conditional Access Policy

Module 8: Secure Email and Collaboration with Microsoft Defender for Office 365

- ✓ Introduction
- ✓ Configure Threat Policies: Presets, Custom Policies, And Precedence
- ✓ Configure The Settings Inside Each Threat Policy
- ✓ Extend Protection To Teams, SharePoint, And OneDrive
- ✓ Exercise - Configure And Scope Threat Protection For Relecloud's Finance Team
- ✓ Manage Alerts And Investigate Threats
- ✓ Remediate And Reduce Human Risk: AIR And Attack Simulation Training
- ✓ Exercise - Investigate A Threat And Reduce Human Risk With Attack Simulation Training
- ✓ Coordinate With The Broader Microsoft Defender Security Estate

Module 9: Protect Information with Microsoft Purview Information Protection

- ✓ Introduction
- ✓ Choose A Classification Technique For A Data Shape
- ✓ Exercise - Create A Custom Sensitive Information Type For Woodgrove's Transaction Pattern
- ✓ Design What A Sensitivity Label Protects
- ✓ Publish Label Policies And Resolve Conflicting Settings
- ✓ Exercise - Configure And Publish A Sensitivity Label Policy, Then Verify Priority Resolution
- ✓ Verify Classification Is Working With Purview Reporting
- ✓ Verify Classification Supports Safe Copilot Grounding

Module 10: Prevent Data Loss and Govern the Data Lifecycle with Microsoft Purview

- ✓ Introduction
- ✓ Specify DLP Requirements Across Microsoft 365 Locations
- ✓ Exercise - Create A DLP Policy For Microsoft 365 Copilot
- ✓ Attribute DLP Alerts Across AI Apps And Agents
- ✓ Respond To DLP Alerts In Microsoft Defender XDR
- ✓ Exercise - Review A DLP Alert In Microsoft Defender XDR
- ✓ Specify Data Lifecycle Management Requirements
- ✓ Monitor AI Activity And Oversharing Risk With DSPM For AI
- ✓ Exercise - Review A DSPM For AI Data Risk Assessment
- ✓ Recognise The Broader Microsoft Purview Governance Surface

Module 11: Assess Readiness and Roll Out Microsoft 365 Copilot

- ✓ Introduction
- ✓ Assess Tenant Readiness For A Copilot Rollout
- ✓ Exercise - Run And Interpret The Copilot Readiness Report
- ✓ Identify And Resolve Data-Readiness Issues
- ✓ Exercise - Remediate An Oversharing Risk Before Rollout
- ✓ Plan A Phased Rollout Across The Organisation
- ✓ Exercise - Stage A Phased Pilot Rollout Group

Module 12: Configure Microsoft 365 Copilot Settings and Extensibility

- ✓ Introduction
- ✓ Configure The Copilot Tenant-Settings Catalog
- ✓ Exercise - Configure The Copilot Settings Catalog
- ✓ Manage Web Search For Copilot And Copilot Chat
- ✓ Configure Copilot Search
- ✓ Exercise - Configure Web Search And Copilot Search
- ✓ Manage Third-Party AI Providers
- ✓ Exercise - Enable A Third-Party AI Provider
- ✓ Configure Copilot Connectors
- ✓ Govern SharePoint AI Skills And The Frontier Program

Module 13: Establish Agent Identities and Secure Access with Microsoft Entra Agent ID

- ✓ Introduction

- ✓ Understand The Microsoft Entra Agent ID Object Model
- ✓ Assign A Sponsor And A Least-Privilege Owner
- ✓ Exercise - Assign A Sponsor And Owner To An Agent Identity
- ✓ Automate Sponsor Transfer With Lifecycle Workflows
- ✓ Exercise - Configure A Sponsor-Transfer Lifecycle Workflow
- ✓ Apply Conditional Access To Agent Identities And Choose The Right License
- ✓ Exercise - Apply Conditional Access To An Agent Identity Blueprint

Module 14: Curate and Control Agents with the Agent Registry and Agent 365 Tools

- ✓ Introduction
- ✓ Review, Approve, And Block Tools For Agents
- ✓ Exercise - Review, Approve, And Block A Tool
- ✓ Govern Bring Your Own MCP Servers
- ✓ Exercise - Review A Bring Your Own Model Context Protocol (MCP) Server Registration
- ✓ Perform Ongoing Agent Registry Curation
- ✓ Exercise - Reassign An Active Agent's Owner
- ✓ Audit The Agent Estate By Publisher And Channel

Module 15: Monitor and Manage Agents with Microsoft Agent 365

- ✓ Introduction
- ✓ Introduction To Microsoft Entra Agent ID
- ✓ Monitor And Manage Agents
- ✓ Scenario

- ✓ Exercise – Monitor Agents From The Overview Page
- ✓ Exercise - Monitor Agents Inventory In Registry
- ✓ Exercise - Monitor Agents Using The Agent Map
- ✓ Exercise - View Agents With Exceptions And Take Action
- ✓ Exercise - Measure Agent Effectiveness
- ✓ Exercise – Monitor Connected Platforms

Module 16: Govern Agents Using Agent 365

- ✓ Introduction
- ✓ Govern Agents Scenarios
- ✓ Exercise – Set Up Agent Settings And Access
- ✓ Security And Governance Policies
- ✓ Exercise – Set Up Policy Template
- ✓ Exercise – Set Up Permissions Using Access Packages
- ✓ Exercise – Onboard An Agent
- ✓ Exercise – Deploy And Activate Agents
- ✓ Exercise - Assign Owners To Agents To Prevent Agent Sprawl
- ✓ Exercise - Block Agents With Security Risks
- ✓ Exercise – Use Rules And Automate Agent Management
- ✓ Manage Tools
- ✓ Exercise - Activate And Manage Tools
- ✓ View Audit Logs

Module 17: Monitor and Optimise Microsoft 365 AI Services

- ✓ Introduction
- ✓ Pick The Right Report Source For A Copilot Adoption Question

- ✓ Exercise - Pick The Right Report Source
- ✓ Read The Copilot Usage Report And The Agent Usage Report
- ✓ Exercise - Read The Copilot Usage Report And The Agent Usage Report
- ✓ Reconcile Copilot And Agent Costs Across Surfaces
- ✓ Exercise - Reconcile Copilot And Agent Costs Across Surfaces
- ✓ Assess AI-Service Health With The Copilot Control System

e-Learning through LMS

Learning **Management System**

Our LMS (LearnPitch) is for the administration, documentation, tracking, reporting, automation, and delivery of educational courses, training programs, or learning and development programs.

Our LMS has been designed to identify training and learning gaps, using analytical data and reporting to keep you up with the class activities.

Key Features **Learning Management System**



Live Sessions with Class recordings



Get study material with Assignments.



Track your curriculum covered.



Track your class wise attendance



Share your feedback for Trainer & Training



Get your Training Certificate from LMS



| Training Certification

Earn Your **Certificate**

Your certificate and skills are vital to the extent of jump-starting your career and giving you a chance to compete in a global space.



|Croma Campus is Nasscom Certified

Croma Campus is now

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|Croma Campus! Reviews



"The most rewarding part of my experience has been achieving a prestigious certification in the subject that I love. Moreover, the training offered out by the specialists are of world-class and prepares out the students for corporate world. For me Croma Campus means a lot."

"By The Students For The Students,"

Your Success is **Our Story**



Bharat

"I am fully satisfied with the excellent training services received by the expert staff at Croma Campus. I want to thank Croma Campus for providing me with the most innovative and affordable training services for learning all the software testing procedures and guidelines."



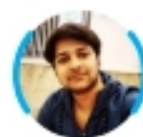
Ankit

"It was a lifetime experience for me to get trained by IT Experts of Croma Campus. What I liked most about the training was the consistent high-quality education, which was friendly and co-active. The placement department was also proactive, they keep me updated regarding new job opportunities and provide the grooming session to crack the interview. At last, I would like to thank all faculty members of Croma Campus for their immense help and support."



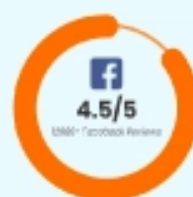
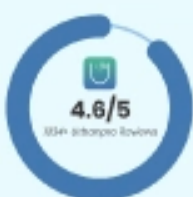
Umesh

"Without any second thought, I will give Croma Campus 10/10. Their placement department is highly proactive. I remember they started scheduling interviews for me from the very next day when I told them my course has been completed. These people are doing a phenomenal job and I highly recommend Croma Campus to everyone."



Shams Khan

"Croma Campus is doing a phenomenal job in the IT training industry. The reason why I decided to join their training program was that they provide quality training at very a nominal price. Plus, the online training mode was also a factor due to which I decided to join the training program of Croma Campus as I didn't want to attend physical classes."



|Meet Our Team



Sales Team

Our Sales team is highly passionate, emphatic, positive attitude, great listening skills, ability to deliver quick solutions, and they are multitasker too. Our team always remains up-to-date about all the latest technologies and market trends. With effective communication skills, they always work to deliver the right information to customers when it is needed.

Product Team

Our product team is highly functional and collaborative working together to achieve the common outcome of designing exceptional digital experiences. Each of our members is a contributor to help us achieve success in long-run. Sitting at the high-end of technology and innovation, team helps to deliver high-end customer experiences and always comes out with a big idea as a game-changing plan.

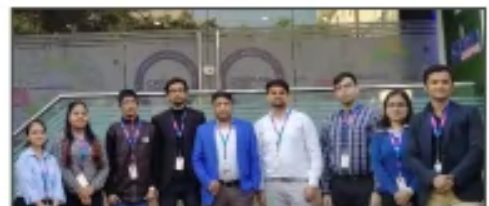


Marketing Team

Our Marketing team works as gladiators and helps us to achieve business success in all possible ways. They are included in almost everything either it is building a brand, creating brand awareness, promoting products or services, delivering trailblazing customer experiences or increasing engagement at public forums. They are the true backbone of the Company.

Content Team

Our content team is responsible for ideation, creation, optimization, and distribution of content throughout the company. The team always starts its work with a strategy, how to create high-quality contents, and how to promote or share the content. Our in-house content team help us to produce all types of contents either they are educational content pieces, marketing content, SEO content, or any other forms too.



Customer Access Team

This is the team that has actually been taken up us from reactive state to a pro-active state. The team utilizes high-valued solutions to satisfy customers in all possible ways. It is truly said that no company can succeed if your customers are not satisfied. And our customer success team is dedicatedly working to keep all the customers satisfied and we always consider our customer feedback on priority.

HR Team

Our HR team is committed to provide high-end solutions to employees as they require. Our HR team has the right skills and knowledge to make sure that the HR department can always be legally and strategically successful. They know how to keep employees motivated all the time with the best HR policies and fun activities too from time to time.

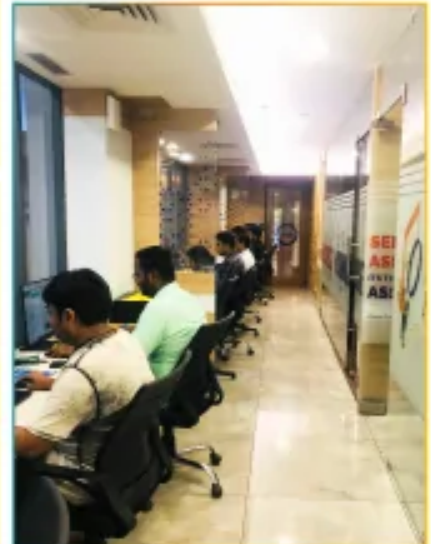
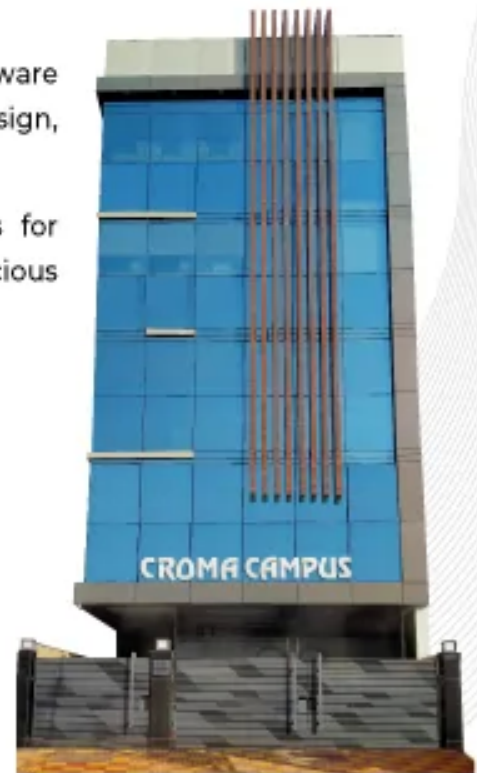


| Glimpse Of Our Office

Look **Who We are**

Our office's infrastructure comprises all the necessary software and network resources that are required to deliver IT & Design, Human Resources, Digital Marketing, and training services.

We are well-equipped with bright designed work bays for employees and managers having separate cabins with spacious cafeteria and training classrooms.



About Croma Campus

“Our Mission is to Build Nation through Education & Beyond Limitation.”



#1 Asia's Leading
Edtech Company

Croma Campus Training & Development Private Limited is an education platform providing rigorous industry-relevant programs designed and delivered in collaboration with world-class faculty, industry & Infrastructure. In the past 15 years we have trained 18000+ candidates and out of which we are able to place 12000+ professionals in various industries successfully.

We Are
Affiliated
With Different
Partners



We're Here to Help –
Reach Out to Our Global Offices

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